Wendy Therrian, Director
Workforce Services Bureau

Hello and welcome to the Contra Costa County Workforce Services Bureau website.

The Workforce Services Bureau provides a myriad of services and programs designed to assist job seekers, workers and businesses to meet their employment needs. Below is a list of the various programs and services we provide to support, protect, and promote personal responsibility, independence, and self-sufficiency for adults and families with children.

CalWORKs Cash Aid is a cash assistance program for families with children in need because of the absence, incapacity, unemployment or death of either or both parents.

CalWORKs Welfare to Work is a work program for adult CalWORKs cash assistance recipients. This program is intended for a family to achieve self-sufficiency, primarily through work.

CalWORKs for Employers provides information on tax credits available to employers who hire CalWORKs participants, and other employer/business services provided through CalWORKs Job Developers.

Child Care Services are available to working CalWORKs adults and to CalWORKs adults who are in the Welfare-to-Work program. This link also provides child care information for non-CalWORKs recipients and includes other free or low cost resources.

Transportation services are available to CalWORKs adults and children through the KEYS Auto Loan program which assists CalWORKs recipients in obtaining low interest loans for the purchase of automobiles necessary to obtain and maintain employment.

Housing programs are available to CalWORKs families who need relocation services, transitional housing, and emergency housing assistance. These programs are based on availability of county funds.

General Assistance is a short-term cash assistance program for adults 18 years and older who are not eligible for federal or state-funded cash assistance programs.

Advocacy Services provides services to permanently disabled General Assistance and CalWORKs adults to help them through the application process for Supplemental Security Income (SSI)/Separate State Program (SSP).

Direct Deposit allows recipients of CalWORKs, Refugee, and General Assistance programs to request Direct Deposit of their cash assistance checks into a personal account at the financial institution of their choice.

EBT stands for Electronic Benefits Transfer. Under this system, paper checks for CalWORKs, Refugee, and General Assistance programs are no longer used. Each recipient receives a plastic debit card and benefits are automatically posted to special EBT accounts each month.

EASTBAY Works One-Stop Business and Career Centers

- Job Seeker Services provides the job seeker with job search tools, resume writing, access to phones and computers. Services are free to all. You do not need to be receiving CalWORKs or General Assistance to use the One-Stop services.
- Employer Services provides employers with specialized business services, business resources and staffing assistance services.

Refugee and Immigrant Programs include Refugee Cash Assistance (RCA) and Cash Assistance Program for Immigrants (CAPI).

Other Programs include the Cal-Learn program (an education focused program for CalWORKs pregnant or parenting teens that encourages high school attendance or the earning of a GED), and County Interments.

Resources list other websites of interest.

Earn It! Keep It! Save It! Campaign provides information on free tax preparation and information about the Earned Income Tax Credit (EITC) and the Child Care Tax Credit (CCTC).

Facts and Figures contain accomplishments and statistics.

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